## Edexcel GCSE Business

### 2.3.1 Business operations

Multiple Choice Question Test Bank

## MCQ Test 1

This MCQ test contains 13 questions covering the specification content for 2.3.1: Business operations

## Instructions:

- There are 13 questions in this test.
- Your teacher will determine how long you have to complete this test and under what conditions.
- Only one answer per question is allowed for questions 1-11 inclusive.
- Two answers should be selected for questions 12 and 13.
- For each answer, completely fill in the circle alongside the appropriate answer(s).
- If you want to change your answer, you must cross out your original answer.
- If you wish to return to an answer previously crossed out, ring the answer you now wish to select.

01 Which of the following best describes the term, production?

A Making one-off specialist products
B Process of changing inputs into outputs that can be sold
C Process that focuses on minimising waste
D Making products on a large scale using machinery

02 Which of the following is most likely to be an advantage to a business of using job production?

A A high number of products can be produced at a low cost
B One-off products can be made to match customer needs
C Unit costs will be kept as low as possible
D Some flexibility as similar products are produced together in groups

03 Which of the following will most likely lead to an increase in productivity?

A Investing in the most up-to-date machinery
B Reducing the number of skilled workers
C Employing more unskilled production line workers
D Cutting back on the amount of staff training

04 Which of the following is an example of a business whose purpose is to produce goods?

A Veterinary surgeon
B Opticians
C Bakery
D Hairdressers

05 Which of the following best describes the term, batch production?

A Making a one-off item to meet specific customer needs
B When groups of similar items are produced together
C When unique products are produced one at a time
D When identical products are produced continuously

06 Which of the following production processes is a business most likely to use to produce a personalised birthday cake?

A Mass production
B Flow production
C Batch production
D Job production

07 Which of the following is most likely to be a disadvantage to a business of using flow production?

A Cost of producing one unit can be high
B Production is labour intensive
C Cost of setting up the production process is often high
D Production can be slow as products are made to meet specific customer needs

08 In which of the following situations would there be the most flexibility in the production process? When:

A Products are produced using machinery
B Products are produced continually on a production line
C The lowest unit costs are experienced in production
D When production can be changed quickly from one product to another

09 Which of the following is a positive impact of introducing state-of-the-art technology into the production process?

A Productivity decreases
B Consistent quality
C Reduced flexibility
D Increase in costs

10 Which of the following production processes is a business most likely to use when 50 pots of yellow paint, 40 pots of green paint and 35 pots of pink paint need to be produced?

A Batch production
B Flow production
C Job production
D Mass production

11 Which of the following best defines the term, productivity?

A Production of products using machinery, such as robots
B A measure of efficiency, for example output per worker per hour
C The continuous production of identical products
D The total amount of products a business produces

12 Which two of the following products are likely to be manufactured using flow production?

A A personalised birthday cake
B A mass market car
C A house extension
D A bottle of branded soft drink
E 200 white bread rolls and 50 brown rolls

13 Which two of the following are most likely to be advantages to a business of using flow production?

A Cheap to set up the production process \& purchase the machinery
B High productivity levels allow competitive prices to be charged
C Staff are highly motivated, as there is lots of variety in their work
D Lots of flexibility in the production process
E Staff become specialists in one particular area, increasing efficiency

| $\mathbf{Q}$ | CORRECT |
| :---: | :---: |
| 1 | B |
| 2 | B |
| 3 | A |
| 4 | C |
| 5 | B |
| 6 | D |
| 7 | C |
| 8 | D |
| 9 | B |
| 10 | A |
| 11 | B |
| 12 | $\mathrm{~B}, \mathrm{D}$ |
| 13 | $\mathrm{~B}, \mathrm{E}$ |

